The CSU makes every effort to keep student costs to a minimum. Fees listed in published schedules or student accounts may need to be increased when public funding is inadequate. Therefore, CSU must reserve the right, even after initial fee payments are made, to increase or modify any listed fee, without notice, until the date when instruction for a particular semester or quarter has begun. All CSU listed fees should be regarded as estimates that are subject to change upon approval by The Board of Trustees.

For updated information regarding the fee structure for 2013-2014 refer to the online Class Schedule or Student Account Services Web site at http://www.sdsu.edu/sas.

Tuition and fees must be paid prior to accessing the WebPortal to register. Payments are accepted for the exact amount of fees. Overpayments of $10.00 or less are refunded only upon request. If your payment for tuition and fees is returned by the bank for any reason, your registration may be canceled and you will be billed $55.00 (a dishonored payment charge of $35.00 and late fee of $20.00). Payment of tuition and fees should be made online or by check or money order. The university reserves the right to refuse payment by personal check, eCheck, or credit card from those individuals who have previously had items returned unpaid by their bank. Refunds may be applied against other amounts due to the university. Checks to be made payable to SDSU. Do not mail cash.

You may pay your fees online using your checking account information (eCheck). There is no additional fee assessed for this service. Visit the Student Account Services Web site at http://www.sdsu.edu/sas and see Online Student Account Services.

In cooperation with SDSU, CASHNet™SmartPay allows students to pay their tuition and fees and/or out-of-state tuition with MasterCard, Discover Card, or American Express card. CASHNet™SmartPay is accessed directly from your online student account. Visit the Student Account Services Web site at http://www.sdsu.edu/sas and see Online Student Account Services. CASHNet™SmartPay assesses each customer a service charge based on the transaction amount. See the Web site for details.

Payments made via CASHNet™SmartPay or via eCheck are received by Student Account Services no later than the next business day, so the registration process is not delayed.

**ADMINISTRATIVE/FINANCIAL HOLDS**

All administrative and financial holds must be cleared prior to submittal of payment for registration or other university services. See “Fees and Debts Owed to the Institution” in this section of the catalog. Acceptance of payment by the university does not constitute completion of registration or guarantee of services if any kind of administrative or financial hold exists.

Depending on the situation, you may be required to clear your hold with cash, money order, or certified check.

**BASIC TUITION FEES – ALL STUDENTS**

(On basis of units carried.)

The following reflects applicable systemwide fees. These fees are subject to change. Fee payment information and instructions are in Money Matters available at http://www.sdsu.edu/sas.

Auditors pay same fees as students carrying courses for credit. Nonresident (foreign and out-of-state) students pay additional fees – see information below. Thesis extension, other zero unit courses, and half unit courses are charged as one unit for fee purposes.

**BASIC TUITION AND FEES**

- **FALL 2013/SPRING 2014, Per Semester**

<table>
<thead>
<tr>
<th>Units Attempted</th>
<th>Basic Tuition and Fees</th>
</tr>
</thead>
<tbody>
<tr>
<td>Undergraduate</td>
<td></td>
</tr>
<tr>
<td>0 units – 6.0 units</td>
<td>$2,234.00</td>
</tr>
<tr>
<td>6.1 or more units</td>
<td>$3,383.00</td>
</tr>
<tr>
<td>Graduate</td>
<td></td>
</tr>
<tr>
<td>0 units – 6.0 units</td>
<td>$2,600.00</td>
</tr>
<tr>
<td>6.1 or more units</td>
<td>$4,016.00</td>
</tr>
<tr>
<td>Teaching Credential Candidates</td>
<td></td>
</tr>
<tr>
<td>0 units – 6.0 units</td>
<td>$2,489.00</td>
</tr>
<tr>
<td>6.1 or more units</td>
<td>$3,821.00</td>
</tr>
</tbody>
</table>

**EDUCATION DOCTORAL STUDENTS**

- 0 units – 6.0 units ........................................... $6,206.00
- 6.1 or more units ........................................... $6,206.00

**NURSING DOCTORAL STUDENTS**

- 0 units – 6.0 units ........................................... $7,817.00
- 6.1 or more units ........................................... $7,817.00

**PHYSICAL THERAPY DOCTORAL STUDENTS**

- 0 units – 6.0 units ........................................... $8,721.00
- 6.1 or more units ........................................... $8,721.00

* Does not include joint doctoral students.

Tuition and fees above include a Student Body Association Fee of $35.00, a Student Union Fee of $237.00, a Health Facilities Fee of $25.00, an Instructionally Related Activities Fee of $175.00, a Health Services Fee of $150.00, a Library Use Fee of $25.00, and a Basic Tuition Fee of either $1,587.00 or $2,736.00 for undergraduate students, $1,953.00 or $3,369.00 for graduate students, $1,842.00 or $3,174.00 for teaching credential candidates, or $5,559.00 for education doctoral students, $7,170.00 for nursing doctoral students, or $8,074.00 for physical therapy doctoral students, depending on unit load.

Imperial Valley Campus students pay a Student Body Association Fee of $65.00, a Student Union Fee of $24.00, a Health Services Fee of $3.00, a Health Services Fee of $10.00, and an Instructionally Related Activities Fee of $15.00. Imperial Valley Campus students do not pay the Library Use Fee. See Imperial Valley Campus Bulletin for details.

The total fee paid per term will be determined by the number of units taken.

Mandatory systemwide fees are waived for those individuals who qualify for such exemption under the provisions of the California Education Code. See “Exemptions” in this section of the catalog.

**PROFESSIONAL PROGRAM FEE**

Graduate students in the College of Business must pay an additional $254.00 per unit for all units taken as a requirement for graduation for the following degrees. This fee is in addition to basic tuition and fees and nonresident tuition.

- MBA Master of Business Administration
- MS Accountancy
- MS Business Administration
- MS Information Systems

A fee waiver is available for courses that are not used to meet degree requirements (excluding prerequisite courses). Contact the Graduate Business Programs Office, Education and Business Administra-

**TUITION FOR NONRESIDENT STUDENTS**

(Foreign and Out-of-State)

Nonresident tuition is paid in addition to basic tuition and fees and other systemwide fees charged to all students. Tuition will be charged for all units attempted. The total nonresident tuition paid per term will be determined by the number of units taken.

<table>
<thead>
<tr>
<th>Per unit</th>
<th>$372.00</th>
</tr>
</thead>
<tbody>
<tr>
<td>Per year</td>
<td>$700.00</td>
</tr>
</tbody>
</table>
### Fees

#### Cost of Living
San Diego State University establishes standard student budgets in coordination with the California State University system that meet federal requirements. Student budgets, updated annually to account for inflation are currently:

<table>
<thead>
<tr>
<th>Costs of Attendance for the 2013-2014 Academic Year</th>
<th>Living off Campus</th>
<th>Living on Campus</th>
<th>Commuting from Home</th>
</tr>
</thead>
<tbody>
<tr>
<td>Basic tuition and fees ..................................</td>
<td>$6,766</td>
<td>$6,766</td>
<td>$6,766</td>
</tr>
<tr>
<td>Books and supplies ......................................</td>
<td>1,746</td>
<td>1,746</td>
<td>1,746</td>
</tr>
<tr>
<td>Food and housing ........................................</td>
<td>11,076</td>
<td>13,792</td>
<td>4,062</td>
</tr>
<tr>
<td>Transportation ..........................................</td>
<td>1,803</td>
<td>1,407</td>
<td>1,451</td>
</tr>
<tr>
<td>Miscellaneous/Personal ..................................</td>
<td>1,337</td>
<td>1,337</td>
<td>1,337</td>
</tr>
<tr>
<td><strong>Total</strong> ..................................................</td>
<td><strong>$22,752</strong></td>
<td><strong>$25,048</strong></td>
<td><strong>$18,265</strong></td>
</tr>
</tbody>
</table>

The academic year basic tuition and fees for teacher credential candidates are $7,842. Basic tuition and fees are $8,032 for post-baccalaureate students, $12,412 for education doctoral (Ed.D.) students, $15,634 for nursing practice doctoral students, and $17,442 for physical therapy doctoral students. Graduate business students in selected degree programs pay an additional $254 per unit (refer to the Professional Program Fee information). Nonresident tuition is an additional $372 per unit.

**All fees and costs are subject to change without notice.**

The California State University (CSU) makes every effort to keep student costs to a minimum. Fees listed in published schedules or student accounts may need to be increased when public funding is inadequate. Therefore, CSU must reserve the right, even after initial fee payments are made, to increase or modify any listed fees, without notice, until the date when instruction for a particular semester has begun. All CSU listed fees should be regarded as estimates that are subject to change upon approval by the Board of Trustees.

#### PARKING FEES
Nonreserved parking space, per semester.......................... $135.00
Less than four-wheeled, self-propelled vehicle
(motorcycle, moped) .......................................................... 34.00
Combined student/overnight parking surcharge, per semester ........................................... 213.00

Section 42201 of Title 5, California Code of Regulations, provides for the waiver of campus parking fees for students with disabilities who have been issued a DMV placard or license plate, and who meet low income requirements. For further information regarding eligibility, contact the Student Disability Services Office (Cappull Center, Room 1301).

#### MISCELLANEOUS FEES
(Fees payable when service is rendered.)

| Application for admission or readmission (NONREFUNDABLE) | $55.00 |
| Athlete cheer team membership fee (rate range based on planned competitions and available resources) | $500 to $1,500 |
| Athlete winter guard membership fee (rate range based on yearly travel plans) | $600 to $1,500 |
| Counseling Diversion Program fee .................................. | $100.00 |
| Counseling Diversion Program fee (missed appointment) .... | $30.00 |
| Credential application fee* ......................................... | $55.00 |
| Credential evaluation fee ........................................... | $25.00 |
| Diploma replacement fee ............................................ | $12.00 |
| Document copying fee (per page) .................................. | $1.00 |
| Enrollment confirmation deposit (NONREFUNDABLE) ........... | $400.00 |
| Fingerprinting fee (live scan) plus applicable DOJ and FBI fees | $20.00 |
| Graduation services fee ............................................ | $55.00 |
| Interest inventory assessment fee ............................... | $10.00 |
| Internet reconnect fee (wired/wireless) .......................... | $150.00 |
| Late course forgiveness fee ....................................... | $20.00 |
| Late fee (failure to meet administratively required appointment or time limit) | $20.00 |

#### INSTALLMENT PLAN

**Basic Tuition and Fees.** An installment plan is available for students who wish to pay their basic tuition and fees in payments. There is a $60.00 service charge for this service, paid at the time the initial payment is made. Additional information and instructions are available in the Money Matters section of the Student Account Services Web site.

**Tuition (Foreign and Out-of-State).** An installment plan is available for students who wish to pay their tuition in payments. There is a 15% service charge applied to each installment payment. Additional information and instructions are available on the Student Account Services Web site at http://www.sdsu.edu/has.

**CREDIT CARDS**
Student Account Services/Cashiers does not accept credit cards for payment of tuition and fees except as applicable under the terms of the Installment Plan. American Express, MasterCard, Visa, and Discover Card charge cards are accepted for other payments, such as housing, parking, health services, continuing education, installment payments, and miscellaneous over-the-counter payments. In cooperation with SDSU, CASHNet™SmartPay does afford students the choice to use a credit card (American Express, MasterCard, Discover Card, and Diners Club Card) to pay tuition and fees online. Refer to fees section on previous page. Most ATM cards are also accepted for payment of miscellaneous charges. Additional information is available from Student Account Services.

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*S* Established by and payable to the California Commission on Teacher Credentialing.  
** Late fee also charged when applicable.
LIABILITY FOR PAYMENT

Whether or not an invoice is received from the university, students are liable for payment of all tuition and fees related to units held on or added after the close of business on the 12th day following the commencement of instruction. Foreign and out-of-state students are also liable for tuition related to all units held on or added after the close of business on the 12th day following the commencement of instruction.

All continuing students participating in online registration must make tuition and fee payments by the deadline as instructed.

Nonresident (foreign and out-of-state) tuition must be paid prior to the first day of classes. Nonresident and foreign students must pay or sign up for the Tuition Installment Plan for a minimum of 12 units (9 units graduate) at the time of registration. Undergraduate foreign students wishing to pay fewer than 12 units and graduate students wishing to pay fewer than nine units must submit an approved Application for Reduced Course Load available through the International Student Center.

IT IS THE STUDENT’S RESPONSIBILITY TO BE AWARE OF TOTAL TUITION AND FEES DUE. Additional fees that may become due as a result of units added during the semester must be paid at Student Account Services/Cashiers at the time the units are added. Note fee schedule above. LATE PAYMENTS FOR TUITION AND FEES ARE SUBJECT TO AN ADDITIONAL LATE FEE AND APPLICABLE SERVICE CHARGES.

DISHONORED CHECK

If your check (either paper or electronic) is returned or not accepted by the bank for ANY REASON, you will be billed for the $35.00 dishonored payment charge and the $20.00 late fee when applicable. Nonpayment of tuition or fees may result in cancellation of your registration and withholding of further services until all financial liabilities have been resolved.

The university reserves the right to refuse payment by personal check, eCheck, or credit card from those individuals who have previously had items returned unpaid by their bank.

REFUND OF MANDATORY FEES, INCLUDING NONRESIDENT TUITION

Regulations governing the refund of mandatory fees, including nonresident tuition, for students enrolling at the California State University are included in Section 41802 of Title 5, California Code of Regulations. For purposes of the refund policy, mandatory fees are defined as those system-wide and campus fees that are required to be paid in order to enroll in state-supported academic programs at the California State University. Refunds of tuition and fees charges for self-support, special session, and extended education programs or courses at the California State University are governed by a separate policy established by the university, available at http://www.sdsu.edu/sas.

In order to receive a full refund of mandatory fees, less an administrative charge established by the campus, including nonresident tuition, a student must cancel registration or drop all courses prior to the first day of instruction for the term. Information on procedures and deadlines for canceling registration and dropping classes is available at http://www.sdsu.edu/Registrar.

For state-supported semesters, quarters, and non-standard terms or courses of four (4) weeks or more, a student who withdraws during the term in accordance with the university’s established procedures will receive a refund of mandatory fees, including nonresident tuition, based on the portion of the term during which the student was enrolled. No student withdrawing after the 60 percent point in the term will be entitled to a refund of any mandatory fees or nonresident tuition.

For state-supported non-standard terms or courses of less than four (4) weeks, no refunds of mandatory fees and nonresident tuition will be made unless a student cancels registration or drops all classes prior to the first day in accordance with the university’s established procedures and deadlines.

Students will also receive a refund of mandatory fees, including nonresident tuition, under the following circumstances:

- The fees were assessed or collected in error;
- The course for which the fees were assessed or collected was cancelled by the university;
- The university makes a delayed decision that the student was not eligible to enroll in the term for whichmandatory fees were assessed and collected and the delayed decision was not due to incomplete or inaccurate information provided by the student; or
- The student was activated for compulsory military service.

Students who are not entitled to a refund as described above may petition the university for a refund demonstrating exceptional circumstances and the chief financial officer of the university or designee may authorize a refund if he or she determines that the tuition and fees were not earned by the university.

Information concerning any aspect of the refund of fees may be obtained from Student Account Services. Refunds may be applied against other amounts due to the university.

Return to Title IV Financial Aid Requirements

The following policy is required by the Higher Education Amendments of 1998 (Public Law 105-244, enacted October 7, 1998).

When a student who has received Title IV financial aid withdraws, or otherwise fails to complete a period of enrollment for which he or she was charged, the institution is required to determine if unearned aid must be returned to the federal accounts. Calculations will be based on the withdrawal date and the percentage of the period of enrollment completed. If Title IV funds have been disbursed during the enrollment period, aid will first be returned by the institution to the programs in the order listed below as required by law and determined by the university. If funds have been disbursed directly to the student, he or she may be required to repay any unearned aid. In some cases where eligibility for aid exceeds the amount disbursed, the regulations allow for a post-withdrawal disbursement. If eligible for a post-withdrawal disbursement, the university will notify you of the process required to receive the funds.

Title IV Financial Aid consists of the following programs:

- Unsubsidized William D. Ford Federal Direct Loan
- Subsidized William D. Ford Direct Loan
- Federal Perkins Loan
- William D. Ford Federal Direct PLUS Loan
- Federal Pell Grant
- Federal Supplemental Educational Opportunity Grant (FSEOG)
- Federal Teach Grant

Examples of refund calculations are available upon request at Student Account Services.

Refund of Parking Fees

REFUNDS ARE NOT AUTOMATIC. This schedule of refunds refers to calendar days, commencing on the date of the term when instruction begins.

Period .......................................................... Amount of Refund
First week of class ........................................... 100 percent of fee
Second and third week ..................................... 75 percent of fee
Fourth week through end of sixth week ............ 50 percent of fee
Seventh week through tenth week...................... 25 percent of fee
Eleventh week through end of term ................. None

Your parking permit must be turned in to Student Account Services at the time you file your refund application. Refund applications are available at Student Account Services. The amount of refund is rounded down to the nearest dollar. No refund is made for amounts of $5.00 or less. Refunds may be applied against other amounts due to the university.
FEES

LATE REGISTRATION FEE

The Late Registration fee ($25) pertains to those students who register during Late Registration. Newly admitted students **may be exempted from** this fee. The registration process is not complete until all fees due are paid and you are officially enrolled in classes through the Office of the Registrar.

CANCELLATION OF REGISTRATION OR WITHDRAWAL FROM THE UNIVERSITY

Students who find it necessary to cancel their registration or to withdraw from all classes after enrolling for any academic term are required to follow the university’s official withdrawal procedures. Failure to follow formal university procedures may result in an obligation to pay fees as well as the assignment of failing grades in all courses and the need to apply for readmission before being permitted to enroll in another academic term. Information on canceling registration and withdrawal procedures is available from the Office of the Registrar.

Students who receive financial aid funds must consult with the Office of Financial Aid and Scholarships prior to withdrawing from the university regarding any required return or repayment of grant or loan assistance received for that academic term or payment period. Students who have received financial aid and withdraw from the institution during the academic term or payment period may need to return or repay some or all of the funds received, which may result in a debt owed to the institution.

APPEALS PROCESS – STUDENT ACCOUNT SERVICES

An appeals process exists for students who believe that individual circumstances warrant exceptions from published policy. Students should file a “Petition for Special Consideration” obtainable at Student Account Services. Petitions must be filed with Student Account Services prior to the end of the 12th week of classes.

Petitions for refunds outside the scope of published policy are approved only when applicants can demonstrate exceptional circumstances, and the chief financial officer or designee determines that the tuition and fees were not earned by the university.

SUMMER SESSION FEES

Refer to SDSU Summer Session Class Schedule for schedule of fees.

COLLEGE OF EXTENDED STUDIES COURSE FEES

Refer to College of Extended Studies Catalog for schedule of fees.

EXEMPTIONS

Students receiving vocational rehabilitation benefits (U.S. Code, Title 38, Chapter 31) or the eligible dependents of veterans with service-connected disability or death (California Education Code, Section 32320) will have eligible tuition and fees paid or waived under provisions of these respective programs. See Class Schedule for instructions regarding deadlines for submission of documents to Student Account Services/Cashiers.

Those students who are eligible dependents of veterans with service-connected disability or death (California Education Code, Section 32320) must apply to the Regional Office of the Department of Veterans Affairs for the fee waiver in the year they apply to SDSU and all subsequent years they attend. Fee waiver (and refund of fees paid) will be approved for a prior academic year only if an application for certification of disabled status is pending with the United States Department of Veterans Affairs.

Further information regarding these programs is available in the Joan and Art Barron Veterans Center located in Student Services West, Room 1575.

FEE WAIVERS

The California Education Code includes provisions for the waiver of mandatory systemwide fees as follows:

**Section 66025.3** – Qualifying children, spouses/registered domestic partners, or unmarried surviving spouses/registered domestic partners of a war period veteran of the U.S. military who is totally service-connected disabled or who died as a result of service-related causes; children of any veteran of the U.S. military who has a service-connected disability, was killed in action, or died of a service-connected disability and meets specified income provisions; any dependents or surviving spouse/registered domestic partner who has not remarried of a member of the California National Guard who in the line of duty and in active service of the state was killed or became permanently disabled or died of a disability as a result of an event while in active service of the state; and undergraduate students who are the recipient of or the child of a recipient of a Congressional Medal of Honor and meet certain age and income restrictions;

**Section 68120** – Qualifying children and surviving spouses/registered domestic partners of deceased public law enforcement or fire suppression employees who were California residents and who were killed in the course of active law enforcement or fire suppression duties (referred to as Alan Pattee Scholarships); and

**Section 68121** – Qualifying students enrolled in an undergraduate program who are the surviving dependent of any individual killed in the September 11, 2001 terrorist attacks on the World Trade Center in New York City, the Pentagon building in Washington, D.C., or the crash of United Airlines Flight 93 in southwestern Pennsylvania, if the student meets the financial need requirements set forth in Section 69432.7 for the Cal Grant A Program and either the surviving dependent or the individual killed in the attacks was a resident of California on September 11, 2001.

**Section 68122** – Students who are victims of trafficking, domestic violence, and other serious crimes who have been granted T or U visa status are exempt from paying nonresident tuition if they (1) attended high school in California for three or more years; (2) graduated from a California high school or attained the equivalent; and (3) registered as an entering student or are currently enrolled at a CSU campus.

**Section 68130.5** – Students who are not residents of California are exempt from paying nonresident tuition if they (1) attended high school in California for three or more years; (2) graduated from a California high school or attained the equivalent; and (3) registered as an entering student or are currently enrolled at a CSU campus. In addition, students without lawful immigration status will be required to file an affidavit stating that they have filed an application to legalize their immigration status, or will file an application as soon as they are eligible to do so. This exemption from paying nonresident tuition does not apply to students who are nonimmigrant aliens within the meaning of 8 U.S.C. 1101(a)(15), except as provided by Section 68122 above.

Students who may qualify for these benefits should contact the Office of the Registrar for further information and/or an eligibility determination.

OVER 60 FEE WAIVER PROGRAM

San Diego State University offers a fee waiver program for California residents 60 years of age and older. Both undergraduate and post-baccalaureate students may participate in the program. The program waives the $55 admission application fee and regular registration fees (except for a nominal fee). Participants must apply for admission during the regular application filing period and be admitted under regular admission requirements. Participants register for classes on a space-available basis after regularly matriculated students have completed registration. For additional information, contact the Office of Admissions.
Procedure for the Establishment or Abolishment of a Student Body Association Fee

The law governing the California State University provides that specific campus fees defined as mandatory, such as a student body association fee and a student body center fee may be established. A student body association fee must be established upon a favorable vote of two-thirds of the students voting in an election held for this purpose (California Education Code, Section 89300). The university president may adjust the student body association fee only after the fee adjustment has been approved by a majority of students voting in a referendum established for that purpose. The required fee shall be subject to referendum at any time upon the presentation of a petition to the university president containing the signatures of 10 percent of the regularly enrolled students at the university. Student body association fees support a variety of cultural and recreational programs, childcare centers, and special student support programs. A student body center fee may be established only after a fee referendum is held which approves by a two-thirds favorable vote the establishment of the fee (California Education Code, Section 89304). Once bonds are issued, authority to set and adjust student body center fees is governed by provisions of the State University Revenue Bond Act of 1947, including, but not limited to, California Education Code sections 90012, 90027, and 90068. Student body association fees support a variety of cultural and recreational programs, child care centers, and special student support programs.

The process to establish and adjust other campus-based mandatory fees requires consideration by the Campus Fee Advisory Committee and a student referendum as established by CSU Executive Order 1054, Section III. The campus president may use alternative consultation mechanisms if he/she determines that a referendum is not the best mechanism to achieve appropriate and meaningful consultation. Results of the referendum and the fee committee review are advisory to the campus president. The president may adjust campus-based mandatory fees, but must request the chancellor to establish a new mandatory fee. The president shall provide to the Campus Fee Advisory Committee a report of all campus-based mandatory fees. The campus shall report annually to the chancellor a complete inventory of all campus-based mandatory fees.

For more information or questions, contact the Budget Office in the CSU Chancellor’s Office at 562-951-4560.

Fees and Debts Owed to the Institution

Should a student or former student fail to pay a fee or a debt owed to the institution, the institution may "withhold permission to register, to use facilities for which a fee is authorized to be charged, to receive services, materials, food or merchandise, or any combination of the above from any person owing a debt" until the debt is paid (see Title 5, California Code of Regulations, Sections 42380 and 42381). Prospective students who register for courses offered by the university are obligated for the payment of fees associated with registration for those courses. Failure to cancel registration in any course for an academic term prior to the first day of the academic term gives rise to an obligation to pay student fees including any tuition for the reservation of space in the course.

The institution may withhold permission to register or to receive official transcripts of grades or other services offered by the institution from anyone owing fees or another debt to the institution. The institution may also report the debt to a credit bureau, offset the amount due against any future state tax refunds due the student, refer the debt to an outside collection agency and/or charge the student actual and reasonable collection costs, including reasonable attorney fees if litigation is necessary, in collecting any amount not paid when due.

If a person believes he or she does not owe all or part of an asserted unpaid obligation, that person may contact Student Account Services. Student Account Services, or another office on campus to which Student Account Services may refer the person, will review all pertinent information provided by the person and available to the campus and will advise the person of its conclusions.